

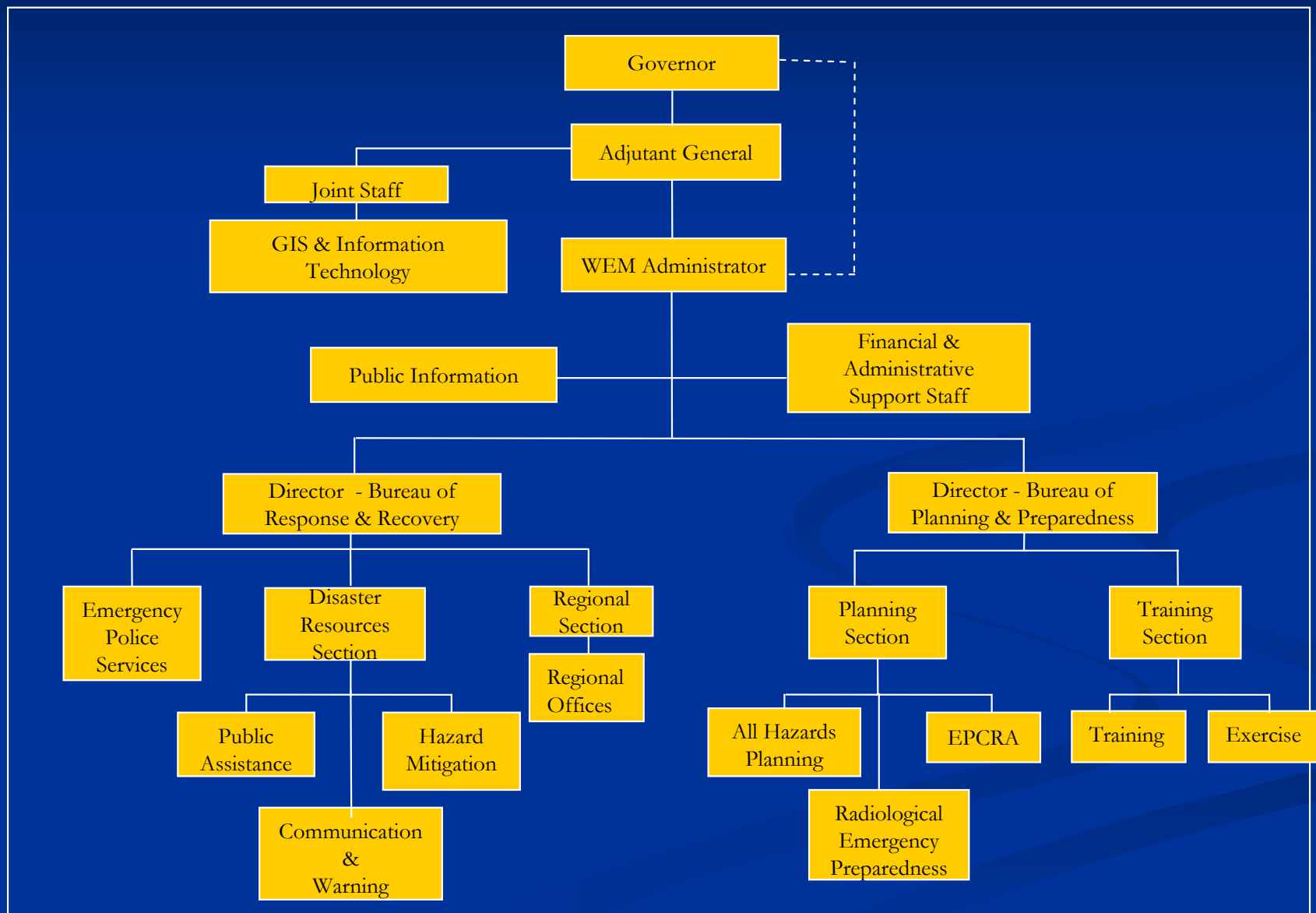


# **E-Sponder Implementation at Wisconsin Emergency Management**

**Chris Diller Wisconsin DMA  
Mike Koutnik ESRI**



# Division of Wisconsin Emergency Management





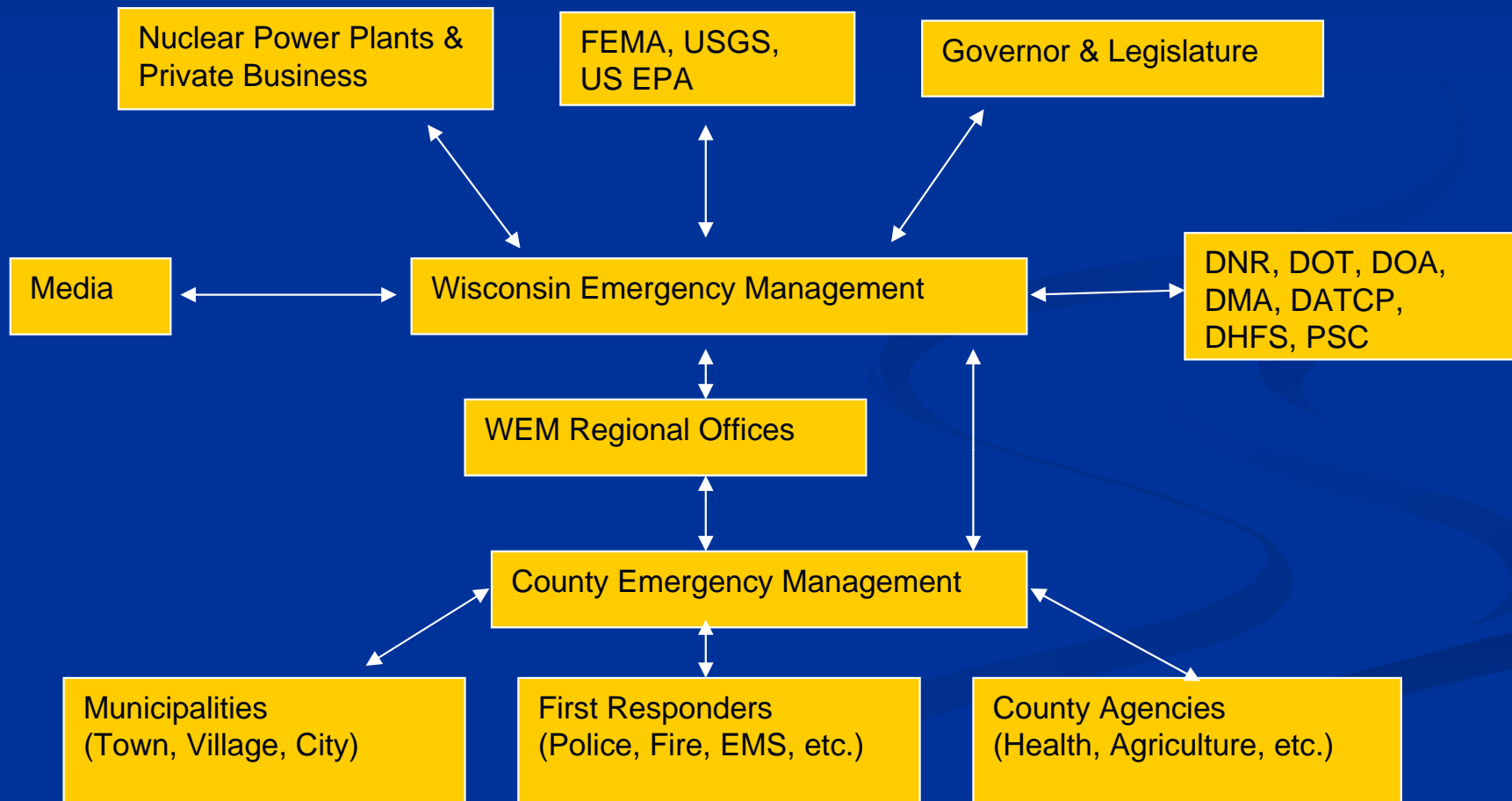
# GIS Needs in Emergency Management

- Business Needs are driven by organizational structure for state-level coordination of emergency management
  - 12 programs within WEM plus the EOC
  - 3 Federal agencies involved
  - 7 state agencies involved
  - 5 categories of local agencies
  - Utilities, Non-profits, Insurance industry



# Interagency Resources

## WEM Interagency Organizational Relationships





# Inter-Agency Workflows

- Several workflows cross agency jurisdiction for mitigation, planning, response and recovery functions
  - Disaster Assessment  
(Local – State – Federal)
  - Hazardous Chemical Facilities Reporting  
(Emergency Planning and Community Right to Know Act, County EM, Regional Directors)
  - Public and Individual Assistance Grants for disaster recovery
  - Unified Command Structure for Incident Response
  - Many others

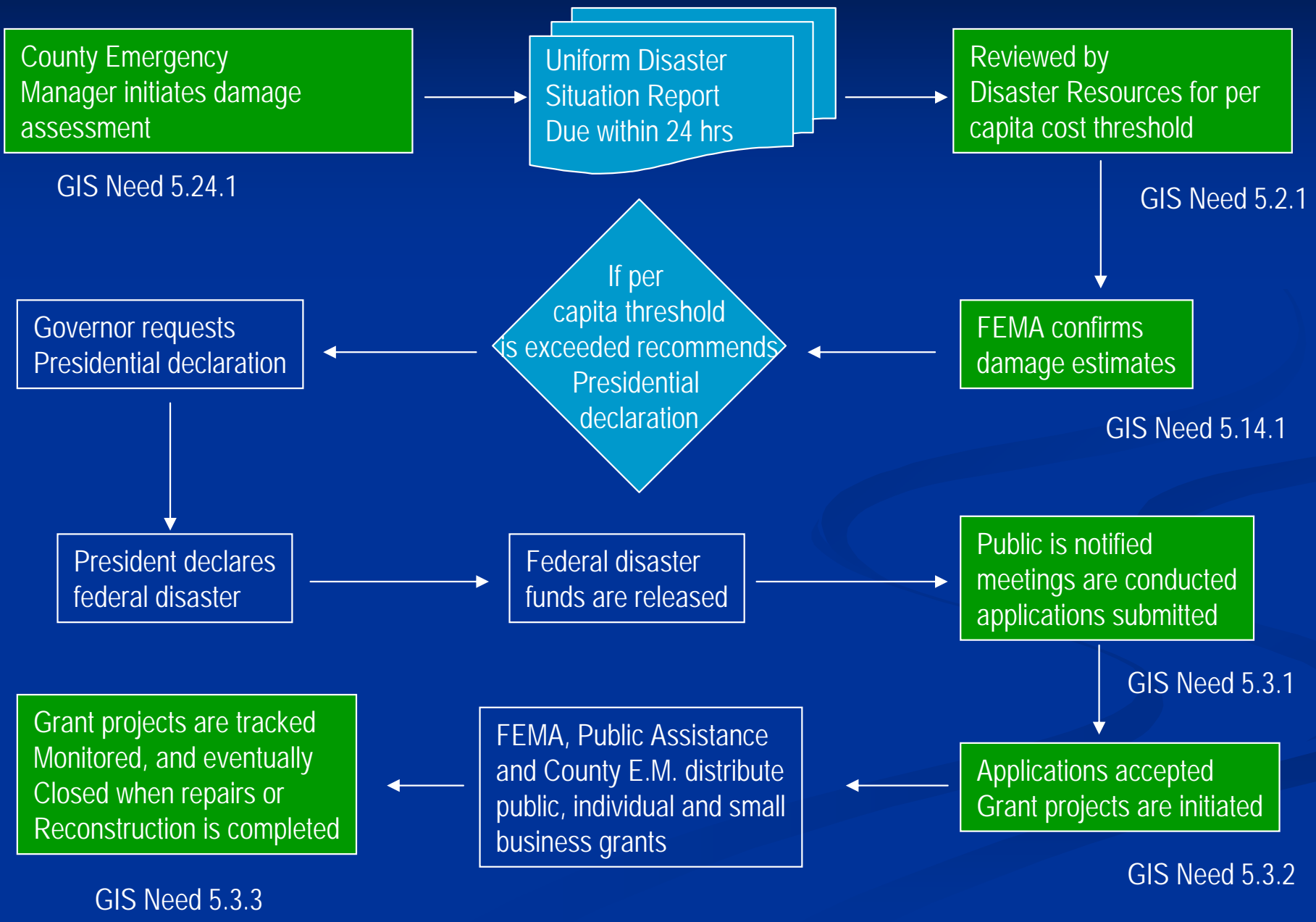


# External Agency Roles

- Federal, State, Local, Non-Profit and Private agencies participate with WEM
- Many of these agencies currently have GIS capabilities and data that can contribute to the role of emergency management for each of their respective disciplines
- These agencies should develop or maintain existing GIS capabilities and data sets to support emergency management
  - Some of these agencies have non-spatial or tabular databases that could be spatially enabled
  - Addresses or other locational information could be mapped and be mutually beneficial to all the partner agencies



# Disaster Assessment Workflow





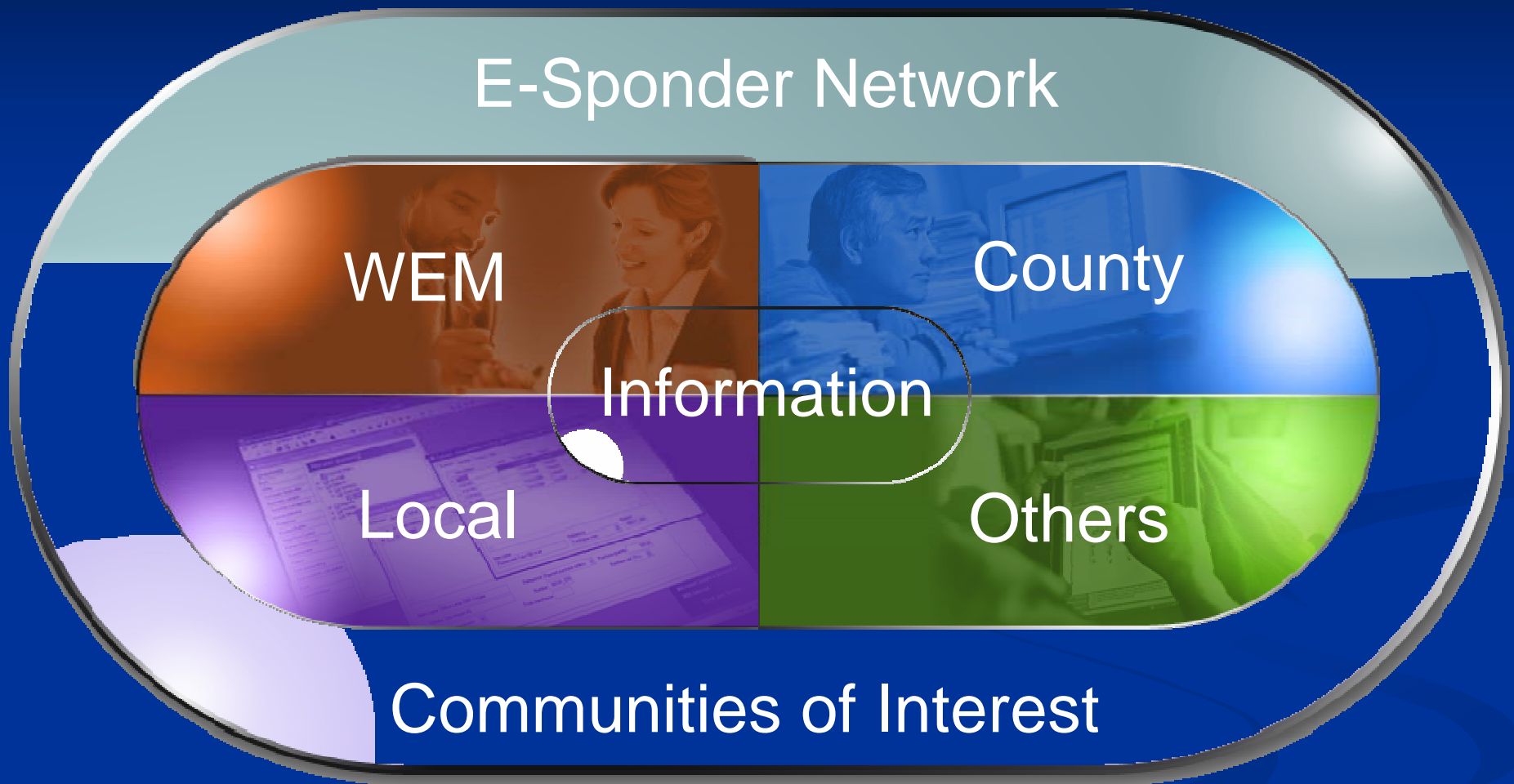
# GIS Integration

- Utilize available GIS Data on demand
- Utilize publicly available GIS map services
- Create lists & enable mapping as needed
  - on the fly
- COMBINE user-created lists with GIS data for complete GIS view





# What is E-Sponder?





# Submission vs. Collaboration

DEPARTMENT OF MILITARY AFFAIRS  
WISCONSIN EMERGENCY MANAGEMENT  
UNIFORM DISASTER SITUATION REPORT

1 NAME OF PERSON SUBMITTING REPORT ADDRESS, CITY, STATE, ZIP PHONE NO.

2 DATE & TIME OF INCIDENT 3 TYPE OF INCIDENT/EMERGENCY 4 DATE REPORT SUBMITTED TO WEM

5 LOCATION OF INCIDENT: COUNTY COUNTY CITY TOWNSHIP SECTION OTHER LOCATION DETAILS (ATTACH A MAP SHOWING LOCATIONS)

6 ESTIMATED NO. OF CASUALTIES DEATHS INJURIES HOMELESS EVACUATED

7 PRIVATE SECTOR DAMAGE ESTIMATES:

RESIDENTIAL	COMMERCIAL	INDUSTRIAL	ESTIMATED DOLLAR AMOUNT	ESTIMATED PERCENT COVERED BY INSURANCE
RESIDENTIAL	NUMBER OF HOMES	NUMBER OF HOMES	ESTIMATED DOLLAR AMOUNT	ESTIMATED PERCENT COVERED BY INSURANCE
BUSINESS	NUMBER OF BUSINESSES	NUMBER OF BUSINESSES	ESTIMATED DOLLAR AMOUNT	ESTIMATED PERCENT COVERED BY INSURANCE
AGRICULTURAL	NUMBER OF FARM/FACILITIES	NUMBER OF FARM/FACILITIES	ESTIMATED DOLLAR AMOUNT	ESTIMATED PERCENT COVERED BY INSURANCE
AGRICULTURAL (CROPS)	NUMBER OF CROPS	NUMBER OF CROPS	ESTIMATED DOLLAR AMOUNT	ESTIMATED PERCENT COVERED BY INSURANCE

8 TOTAL ESTIMATED PRIVATE SECTOR DAMAGE \$

9 PUBLIC SECTOR DAMAGE ESTIMATES:

A. DAMAGED INFRASTRUCTURE	B. PROTECTIVE MEASURES	C. ROAD SYSTEMS	D. WATER CONTROL FACILITIES
A. PUBLIC BUILDINGS & RELATED EQUIPMENT	F. PUBLIC UTILITY DEVICES	G. OTHER (PUT IN PROCEEDING CATEGORY)	

10 TOTAL ESTIMATED PUBLIC SECTOR DAMAGE \$

11 RESUME LOCAL ACTIONS TAKEN OR TO BE TAKEN. INCLUDE NAMES OF AGENCIES AND PUBLIC OFFICIALS INVOLVED IN THE RESPONSE EFFORTS.

12 DISCUSS OUTSIDE ASSISTANCE NEEDED OR BEING REQUESTED.

13 ADDITIONAL COMMENTS INCLUDING ECONOMIC OR OTHER IMPACTS ON AFFECTED COMMUNITIES.

Faxed Form



The screenshot displays a complex software interface with multiple windows. The primary window shows a data table with columns for 'Actual', 'Plan', and 'Trend' across various quarters (Q1 2004, Q2 2004, Q3 2004, Q4 2004). A line graph on the right plots 'Avg Discount Plan' over time. Below the table, there are sections for 'Market Status' and 'Average Discount by Region'. A secondary window on the right shows a 'EMPLOYEE WISE SCREEN' with a table of metrics and a map of Wisconsin in the background.

Collaborative Forms



# Examples

## ■ Extends Capabilities

- Allows registration of the entire community of interest

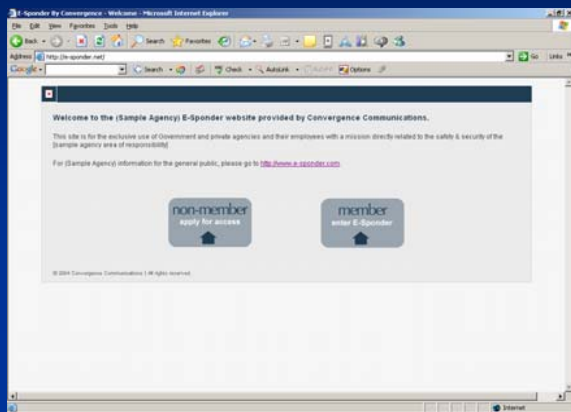
- Fast, Effective & Controlled

## ■ Usability

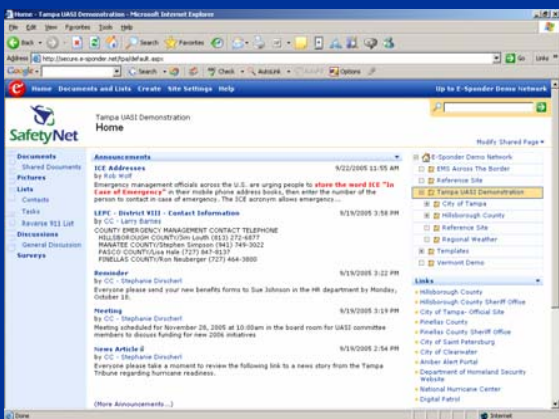
- Common Platform

- No Conflicts

- Lower Costs



Easy Registration – No IT involvement



Common Operations Platform



# Examples

Emergency Status Report - Westbury - Microsoft Office InfoPath 2003

State of Vermont  
Emergency Status Report

Report Title: Hazard Conditions - Heavy Snow and Ice

Name - Primary Point of Contact Robert Wolf	E-Mail - Primary Point of Contact rob.wolf@vermont-emergency.com
Primary Point of Contact Telephone: 314-786-1100	Primary Point of Contact Fax: 314-786-1101
Organizing Char/Team: Westbury	Organizing County: County Name

Situation:  
R None C None F None P None

42 inches fell since 10 (ft) Last Report Taken: 5/21/2008

Life: (Check if lives or injured)   
Last Report Taken: 5/21/2008

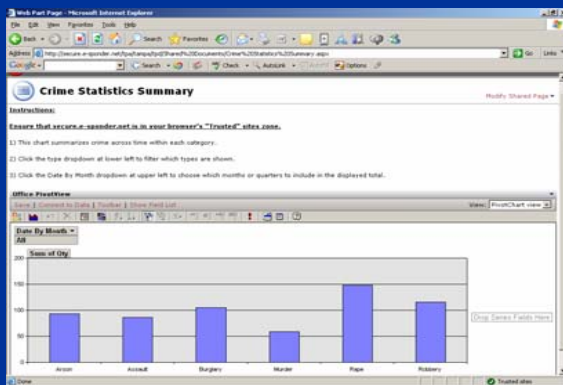
Injured: 55,000 Injured: 100 Killed: 2 Hospitalized: 75

Shelters Open? (Check for Yes)   
Shelter Name Shelter Address Shelter Capacity

Holy Cross	123 Main Street	150
American Red Cross	4000 West Street	800

Property: (Check if Damaged)   
Bridge/Levee Name Bridge/Levee No Bridge/Levee Problem

Automated Forms



Integrated Real Time Data

- Increased Productivity
  - Change Control is Automated
  - Intelligent Forms – One entry
  - Automated action
- Dashboards
  - Critical Info at a Glance
  - Reporting

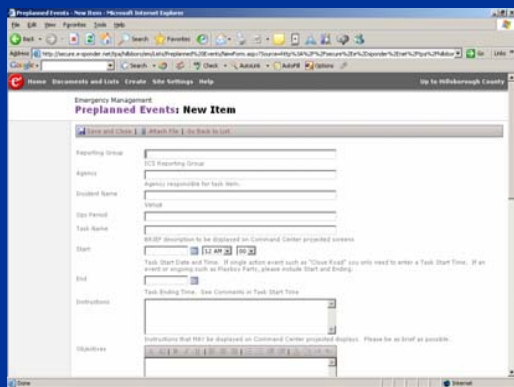


# Examples



Ability to Consume Others Content

- Centralized Data Location
  - Automated Consumption
  - Complete View



On-the-Fly Data Gathering

- On Demand Data Gathering
  - Quickly Adapt and Change
  - Gather critical information
  - Automate Information
    - Mapping



# E-Sponder Demo



# GIS-EOC Integration



# GIS-EOC Integration

- Inherent data linkage between EOC & GIS
  - No need to massage data amongst systems
- Must accommodate adding new data & layers
- Must accommodate new functions without retrofitting existing functions





# COP Viewer Requirements

- Credential management
  - Support both GIS and E-Sponder access
  - Compliant with DET standards
- E-Sponder-GIS linkage:
  - Click on map event: display E-Sponder records
  - Click E-Sponder event: zoom to event in viewer
  - Status of E-Sponder events displayed thematically on a map
  - NIMS- and ICS-compliant symbology
- E-Sponder event changes reflected on map
- E-Sponder events available to desktop GIS



# Common Operating Picture GIS Viewer

- Support for multiple map services
- Configurable "Windows Explorer-like" TOCs
- Spatially enabled query builder with saved queries
- On-the-fly user defined symbology
- Advanced buffer, proximity, and selection tools
- Multi-layer query results:
  - Sort result records
  - Record-based zooming/selecting
  - Exporting result records

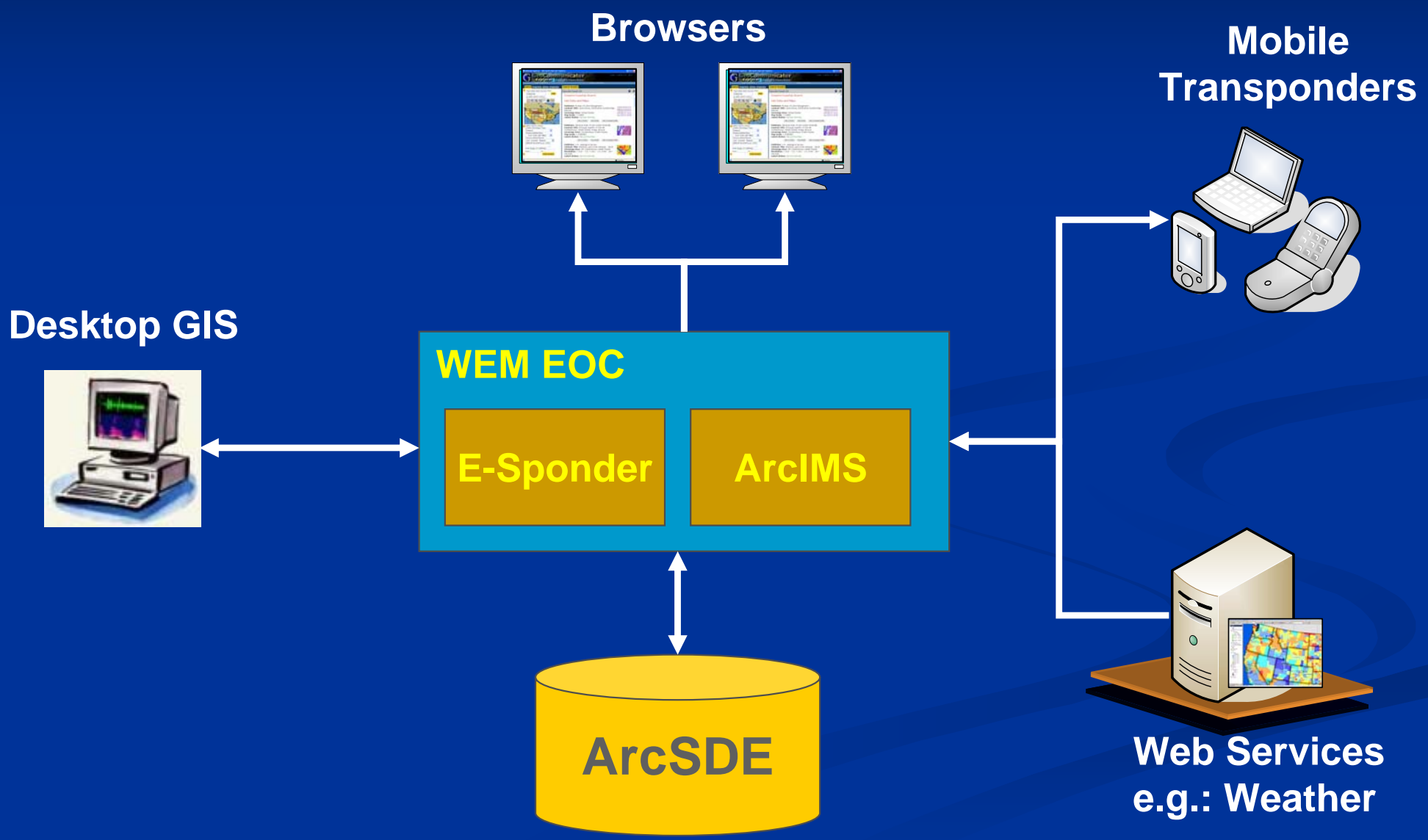


# Common Operating Picture GIS Viewer Tools

- Configurable backend query engine with XML interface that support JDBC, ArcSDE, and ArcIMS queries allows for easy creation of custom forms and queries
- Map service profiles with multiple TOC and AOI configurations
- Comprehensive administration tools



# EOC GIS Architecture







# GIS Implementation

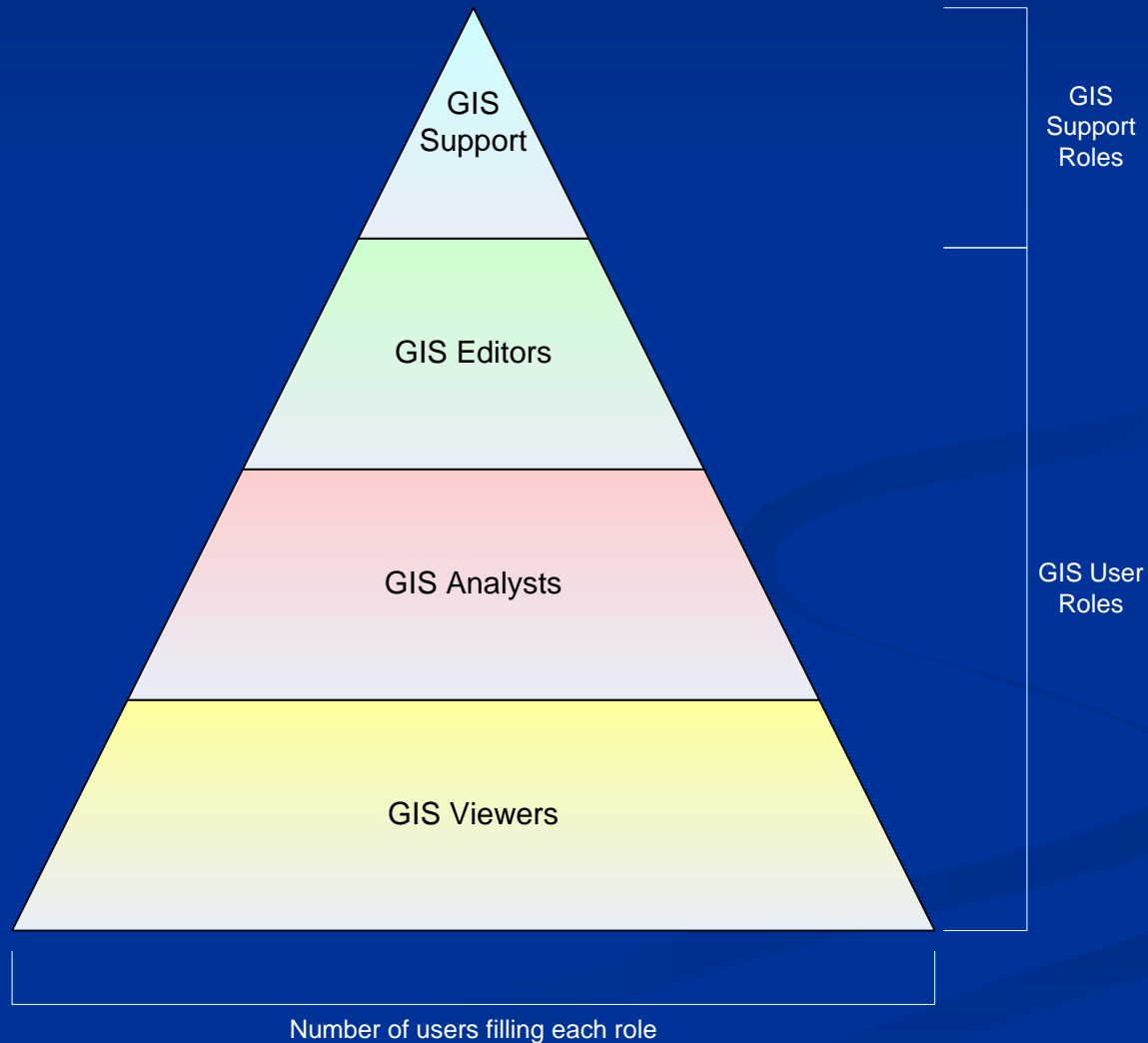


# GIS Implementation

- Application rollout
  - Phase I
  - Phase II
- Data interation
  - DOT, DNR, PSC, DHFS, DATCP, DMA
  - Local Data (pilot project)
  - Privately-owned data (e.g.: utilities)
- Data standards



# GIS Roles in Emergency Management







# Training for GIS Users

- A need for a GIS user was identified in each of the program areas within WEM
  - Viewers
  - Editors
  - Analysts
- These users will be viewing, editing or analyzing data from the centralized emergency management database and will need to be trained according to the skill level requirements
- WEM should provide training to all of the GIS users by the end of the first year of implementation
- External agencies involved in emergency management will have similar training needs



# Assuring System Availability

- Production GIS Environment – designed for maximum user demand
- Test GIS Environment - staging environment for new hardware, software, data or applications
- Backup or Redundant GIS Environment - activated in the event the main EOC facility in Madison is not operational



# Inter-Agency GIS Workgroup for Emergency Management

- Support Wisconsin in its efforts to utilize GIS in emergency management
- Cross-section of individuals that represent both Emergency Management business related functions and GIS knowledge
- Work cooperatively with the state GIO to develop emergency management related policy issues
- Develop data sharing agreements, GIS staff support for emergency response, and other activities as necessary



# Data Sharing Agreements

- WEM is extremely dependent on information from other agencies to operate, especially with regard to spatial data.
- Data sharing agreements and data standards are critical to the integration of GIS at WEM.
- Should contain the following parameters
  - Data content standards
  - Metadata standards
  - Data sharing formats
  - Symbology standards
  - Naming conventions
  - Data update procedures and stewardship responsibilities
  - Data privacy and security issues